

NetApp Program Manager Captures Interlog Award

Min Zhou Receives High Praise

San Diego, California – June 24, 2010 - Since 1998, Interlog has been the industry voice bringing together after-sales service parts and reverse logistics professionals in high-tech industries to debate and share their concerns and successes. For the first time in 13 years, Worldwide Business Research (WBR), the world's largest conference company and host of Interlog, issued three awards for professionals in the aftermarket industry. Min Zhou, program manager for NetApp, received top honors at the conference.

John Miller, Senior VP of Business Development for Flash Global Logistics was the master of ceremonies at the Awards Luncheon on June 16th in San Diego. "The final presentation is the Service Parts Logistician Award, the grand-daddy of the awards," said Miller. "Through his diligence and expertise, this person has personally engineered several ideas empowering NetApp to achieve unparalleled supply chain results. We are pleased to give the Service Parts Logistician Award to Min Zhou."

Upon receipt of this prestigious award, Zhou thanked his leadership team for their mentorship, specifically recognizing Bruce Shadmehri, NetApp VP of Support Operations and Rusty Walther, former SVP of NetApp and current 3Par VP of Global Service. Zhou also noted that his business partners including Baxter Planning Systems played a key role in his success. Greg Baxter, CEO and President of Baxter Planning Systems, later said, "Min Zhou is a knowledge leader in this industry and we are proud of his recognition and proud that Baxter Planning has been a tool in his arsenal. Min has used our planning engine to improve months-of-supply by over 50%, while also matching

entitlement to inventory investment to generate a 24% year-over-year improvement in the inventory-to-revenue measure.”

Also receiving an award was Larry Maye, COO of Precision Camera. Maye won honors for the Most Innovative Customer Support Initiative. The final award was given to Image Microsystems for Reverse Logistics Implementation.



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