

Talaris Achieves Service Improvements Using Baxter Planning Systems

Field Engineer Productivity Gain is Realized

Austin, Texas – March 3, 2009 – Baxter Planning Systems (www.bybaxter.com), the premier provider of aftermarket parts planning solutions, announced today that Talaris, the leading provider of cash automation equipment to financial institutions and retailers worldwide, has implemented and deployed Prophet by Baxter within their Field Engineer inventory planning project. The planning solution from Baxter effectively automates and optimizes the inventory stocking process for the North American field engineer organization.

“Talaris is known for its superior customer service model and dedication to continual business process improvement. With thousands of customers located around the world, it is important that we utilize the latest technology to improve customer support while also improving our own productivity and lowering our cost of support,” said Michael Bielamowicz, Senior Vice-President for Talaris. “By using Baxter’s planning tools and support services, we have increased our First Time Fix (FTF) rate to record levels, and successfully improved our FTF trend. In addition, we now have a repeatable planning model that will automatically scale to our growing client base and allow for the highest level of planning to our field engineering organization.”

"Throughout this project, Talaris has repeatedly stressed a strong commitment to their customers," said Greg Baxter, CEO and President of Baxter Planning Systems. "The service part supply chain improvement project at Talaris has delivered visible improvement to the end client while concurrently lowering the cost of providing the high

level of service they are known for. It has been a pleasure to work with the dedicated service parts supply chain organization within Talaris.”

About Talaris

Talaris, formerly known as De La Rue Cash Systems, was formed in September 2008 as a result of a management led buyout supported by The Carlyle Group, one of the world’s largest private equity firms.

Talaris offers global expertise specialising in cash handling technology to manage cash as it moves through the commercial cash cycle. Talaris solutions incorporate; Consulting and Project Management, Cash Dispensing and Recycling, Cash and Coin Handling, Self-Service Solutions, Integrated Technology (OEM), Connectivity and Optimisation Software and Full Support Services.

Talaris is a global business comprising of 2,300 personnel including over 1,000 service and support staff operating from more than 30 offices globally. An additional network of 130 business partners increases the coverage to 60 countries. With an excess of 250 patents granted across 26 countries Talaris delivers cash handling solutions on every continent, wherever money moves. With a turnover of £286.6m the company holds market-leading positions in North America, Spain, Germany, France and the UK.

About Baxter Planning Systems Inc.

Since 1993, Baxter has pioneered the development of Web-based solutions to meet the unique demands of after-market, service, repair, and spare parts industries. The Prophet by Baxter™ suite of integrated forecasting and planning applications enables Baxter’s clients to achieve industry-leading customer service levels while significantly increasing profitability. Headquartered in Austin, Texas, Baxter is privately held, self-funded, and profitable. Global 2000 and Fortune 500 enterprises deploying Baxter solutions include Agilent Technologies, Alcatel-Lucent, Atlas Air, Enterasys Networks, Extreme Networks, NetApp, Philips Medical Systems, Radiant Systems, SGI and Talaris. For more information, visit Baxter on the Internet at www.bybaxter.com, or call (866) 323-5959.

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